



## **PRIVACY POLICY**

### ***Types of Information We Collect***

*We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.*

### ***How We Collect Information***

*When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.*

### ***Why We Collect Information***

*We collect such Non-personal and Personal Information for the following purposes:*

- *To improve customer service; your information helps us to more effectively respond to your customer service requests and support needs;*
- *To improve our website and services, to make it more user-friendly, and to monitor that it is performing correctly;*
- *To provide our Users with ongoing customer assistance and technical support;*
- *To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;*
- *To create aggregated statistical data and other aggregated and/or inferred Non-personal Information;*
- *To comply with any applicable laws and regulations.*

*Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.*



### ***Third Party Links and Disclosure***

*Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. However, we do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.*

### ***Cookies and Tracking Tools***

*Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser, if you allow, that enables the sites or service providers systems to recognize your browser and capture and remember certain information. We use cookies to compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.*

### ***Withdraw Consent***

*We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail. If you don't want us to process your data anymore, please contact us at [info@epicearthvideography.com](mailto:info@epicearthvideography.com).*

### ***Policy Updates***

*We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website.*